

21 September 2021

Cllr Ralph Bagge
Chairman
Pinewood Studios Community Liaison Group
Buckinghamshire Council
The Gateway
Gatehouse Road
Aylesbury
HP19 8FF

Dear Ralph.

Pinewood Studios: Community Liaison Group

Further to the Community Liaison Group (CLG) meeting held on 8 September 2021, we are pleased to set out our response to the issues raised by CLG members and the public.

Following a review of the formal Minutes and our notes, this letter responds to the following points raised:

1. Resident complaint of construction noise on a weekend.
2. Resident complaint about noise starting at 4am.

In the next CLG, we are more than happy to add these items to the agenda for further discussion.

1. Resident complaint of construction noise on a weekend

Pinewood takes its position in the community and the relationship with our neighbours very seriously. We require all persons operating on our site to be mindful of noise levels and other potential disturbances emitted from the premises which may affect local residents.

Some construction works are being carried out during the weekends however we are not aware of any works within our estate that would have caused noise being audible outside of the perimeter of the studios.

Pinewood has published Studio Regulations which apply to all productions, tenants, supplies, contractors, Pinewood personal, visitors and operatives attending and/or working at the studios. This is an internal document that sets out general procedures and site rules, and all persons are required to be mindful of noise levels plus other disturbances that may affect our neighbours. Pinewood requires that, wherever practicably possible, clients do not make noise that can be heard outside the boundary of the studios during the following 'Unsociable Hours', being:



Monday to Friday: before 7:30am and after 7:00pm
Saturday before 8:00am and after 1:00pm
Sunday all day

Where schedules and works on site require external activity or which may create noise audible outside the studio perimeter during the Unsociable Hours, a procedure must be followed in accordance with the Studio Regulations to limit the potential disturbance, before such activity can go ahead. This procedure includes notices being issued to local residents in advance by the Pinewood Operations and Community Liaison Manager.

2. Resident complaint about noise starting at 4am.

Following discussions with our Security and Operational colleagues, we are not aware of any 4am activity causing noise at this time, nor are we aware of any productions coming back from filming off site.

We would welcome and request that local residents notify Pinewood if they hear operational or construction noise, from within the boundary of the studios, outside the above hours where no prior notification has been given of such activity. If local residents are able to make a note of the date, time and type of noise, they can phone Pinewood Security on 01753 656222 or alternatively email Kathryn Maidment (Senior Community Manager) on Kathryn.maidment@pinewoodgroup.com so we are able to investigate further and take appropriate action.

3. Pinewood Green

Pinewood Studios takes all the measures it can to ensure that Pinewood Green is not used as a route to the Studios or for parking. However, the road is a public highway and we do not have any enforcement powers. Implementation of controls on its use, as you know, is a matter for Buckinghamshire Council as Highway authority and enforcement for the Police.

Andrew M Smith DL
Corporate Affairs Director